

Flood Repair Process

Water Inundation over Floor Boards



1 Lodge your Claim

2 Make Safe - First Response

- a. Your insurer will allocate your claim to a builder
- b. Builder to organise;
 - i. Disconnect / make safe electrical to property
 - ii. Shipping container to store undamaged contents if required
 - iii. Pressure clean and wet-vac inside of property
 - iv. Drill holes in non-asbestos wall linings and joinery kicks to aid in the drying of your home
 - v. Sanitise inside of the property for mould and bacteria

3 Assessment

- a. An Assessor or builder to attend to create a "Scope of Works" for the building repair
- b. An Assessor to determine contents assessment

4 Make Safe Strip Out

- a. Installation of floor protection
- b. Removal of water damaged building elements as per scope of works
- c. Sanitise property – walls, floors and cavities for bacteria and mould

6 Repair Phase

- a. Insurer to provide approval to builder
- b. Builder to have customer sign repair contract
- c. Repairs begin

5 Drying

- a. Dry wall frames before re-lining
- b. Note: drying times may vary depending on the construction of your home and level of inundation

! Customer Safety Warnings

1. Please do NOT strip out wall linings if your property was built pre-1990 as wall linings may contain asbestos
2. Please do not commence strip out works with live power in your house
3. Please feel free to remove flood inundated carpets to prevent mould growth to your property. Most insurers will require photos of any disposed items so please help us by taking a couple of pictures prior to removal if possible and retain a sample of any wet carpet.



www.ambrosebuilding.com.au

CALL 07 5373 3500