



DOING IT RIGHT

Every time

CALL 1300 **AMBROSE**
www.ambrosebuilding.com.au


AMBROSEBUILDING
for personal service

Brisbane Storm – 27th November 2014

Positive Customer Feedback

Suburb: Fairfield, QLD, 4103

Customer: Imelda K



CUSTOMER SATISFACTION

"The mission of Ambrose Building is to provide insurance companies and their clients with the highest quality attention to detail repairs offering clear, honest and personal channels of communication to all involved. This commitment results in unparalleled levels of customer service and satisfaction."

Insured Name: **IMELDA K**

Site Address:

Comments by Insured: *The storm of 27 Nov 2014 has turned out to be a blessing in disguise. It has brought me great service from everyone who came. Fraser Culpaw and John Woods, Andrew and Mich and Sam, the painters Paul & Daniel and all the assistants who came back here gave their utmost best and with many smiles. These are really a*

With exception to the those items detailed in the "Comments by Insured" section above, we certify that all repairs undertaken by Ambrose Building Pty Ltd in relation to our insurance policy claim have been completed to our satisfaction and in accordance with the signed contract we executed with Ambrose Building.

We would appreciate your feedback in regards to our performance in the repair service.

Your opinion is important to us and will assist us with improving service to customers. We ask you to rate our performance from 1 – 10

As an Indicator:

1 – 5 being from a poor to below average performance. 6 – 10 being from average to excellent performance.

Our Customer Service

1 2 3 4 5 6 7 8 9 **10**

Customer Signature (Authorised Person): *Imelda Khoo*

Name: **Imelda K**

Date: *10 April 2015*

Q.B.S.A. 1143582

cont.

the best bunch of people that anyone could hope to have to set their assets in order. I would recommend them to undertake any job, big or small, to any insurance company. Ambrose has truly got the best people to ensure good customer satisfaction.

Imelda Khoo.

Insurance Holder









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